

FAQ – GOYO Fitness Band

1. What is Goyo?







GOYO is a trendy new Sri Lankan based Fitness App and Wearable representing wellness and wellbeing, with an eco-system revolving around keeping fit, living healthy, cultivating healthy habits and looking good.

The band is in the form of a fitness tracker watch that should be paired to your Android or Apple smartphone via Bluetooth.




www.goyo.lk

2. What are the features of the device?

The main features of the fitness tracker are given below.

-  Calorie Tracker
-  Step Counter
-  Distance Tracker
-  Sleep Tracker
-  Heart Rate Monitor
-  Bluetooth Connectivity

The device also gives customers the below facilities;

-  **Challenges** - Complete a SET task to win super cool rewards from our GOYO Partners (Partner rewards are seasonal and will change from time to time)
-  **Track your stats** - A little progress everyday adds up to BIG results! Keep track of your daily activities and challenge related achievements.
-  **GOYO Fitness Profile** - Stay up to date on your performance, accumulate badges and view your personal stats.

3. How much is the device?

Product Code	Model	Cash Price
4210001ELOC	Goyo Wearable	Rs. 4,990/-

4. For what devices is the smartphone app compatible?

You can now GET fit with both iOS 7.1 upward and Android 4.4 upward devices only.

5. Where can it be purchased from?

It can be purchased from any of the Mobitel main branches.

Note – Can be sent to any other location based on request.

6. What are the benefits the customer gets when he registers a device?

Once customers purchase the device and register on the given smartphone application, they are also eligible for a Rs. 1,000,000 Insurance Cover for “Personal Accidental Death Benefit” from Union Assurance.

Customer also get one year’s free membership on the GOYO app for access to partner rewards on challenges.

7. What are the available colours of the device?



Note – Colour stock is subject to availability at locations

8. How do you set up the device and the smartphone app?

User guide attached separately.

9. What is the warranty offered on the device?

One year for manufacture defects.

10. What are the terms and conditions of the offer?

- a. Device is available at Mobitel main branches
- b. Prices subject to government taxes and levies
- c. Colours are subject to stock availability at the given location