

FAQ for Free 2GB data for LANKAQR transactions via selected LANKAQR certified Mobile Payment Apps



1. What is the Offer?

2 GB Free data to Mobitel customers those perform transactions via the LankaQR using any member institution's Mobile App for a minimum of Rs 2,000 during a calendar month (cumulative).

These LankaQR transactions could be at any LankaQR merchant and transactions perform via any member institution with LankaQR such as Mobitel, BOC, Cargills Bank, Commercial Bank, LB Finance, SDB, DFCC, NSB, Sampath, NDB , LOLC Finance & Seylan Bank for any LankaQR transaction performed via their respective App(s) certified by CBSL.

2. What is the offer duration?

Offer duration is from 1st November 2020 to 31st December 2020.

3. How many times a single customer can get free data during the period ?

Only once per month.

4. Is this benefit applicable for both pre-paid & postpaid customer?

The offer is only applicable to the Mobitel customers.

This is applicable for both prepaid & postpaid customers who pay their bill payments / reloads by scanning LANKAQR using any member institution's Mobile App(s) certified by CBSL.

Further, applicable for both prepaid & postpaid customers who pay any other merchant payment by scanning any LANKAQR available island-wide using LankaQR Mobile App(s) certified by CBSL.

5. What is the minimum transaction value to get eligible for this offer?

The Customer should make minimum transaction value of Rs 2,000 or above (cumulative transaction value per Mobile number is acceptable)

6. Where customers can scan the LANKAQR?

Island-wide LankaQR Merchant locations, E-bill, Bill/Merchant payment QR Codes published on Press/Social Media posts etc. (any merchant outlet which displays LankaQR accepted notifications)

7. Can this offer combined with any other Mobitel offer?

No, if the customer has already received / entitled for any other LankaQR offers from Mobitel within the promotional period, then the customer will not be eligible to get the Free 2GB data.

8. What are the apps eligible to get this offer?

Banks / Financial Institutions /Telco	Apps of the Banks / Financial Institutions
BOC	BOC Smart Pay
Commercial Bank	Q+ & Flash
Cargills Bank	One pay
DFCC bank	DFCC Pay
Sampath	We pay
LB Finance	LB CIM
LOLC Finance	Ipay
NDB	Neos Pay
SDB	Upay
Peoples bank	Peoples bank App (To be launched)
NSB	NSB APP (To be launched)
Seylan Bank	Seylan Pay (To be launched)
Mobitel	mCash (Can be scanned only through Mobitel Issued LANKAQR)

9. If Customer has two connections under his/her name, is it applicable for both?

Yes, per connection/Mobile Number Customer will receive free 2GB data per month.

10. How the Mobitel Numbers should be identified for this promotion?

The numbers starting from 070 & 071 will be identified as Mobitel Numbers and only one number can be considered as eligible for a single app. (multiple number for user for an app cannot be considered where the customer has given multiple contact numbers).

11. When will the 2GB data get expired?

2GB data will be expired in 30 Days.

12. For Further assistant & clarification, whom to contact?

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