

5\$ POSTPAID UNLIMITED DATA PLAN - FAQ

1. What is 5\$ postpaid unlimited data plan?

This package will provide Mobitel Postpaid customers to use unlimited data while they are roam.

Package details;

Package Rental (USD)	Bundle	Validity period
USD 5 + TAX	Unlimited	24 hours

2. Who can activate this package?

Any Mobitel postpaid customer is eligible to activate this package

3. Where can I activate the package in Sri Lanka?

This plan can be activated in Sri Lanka or while roaming via #999#

4. How to activate/deactivate this package?

How to Activate – Postpaid Customers

1. Dial #999#
2. Select option 1. Activation
3. Select option 6. Roaming plan
4. Select option 1. Postpaid 5\$/daily data plans

How to deactivate – Postpaid Customers

1. Dial #999#
2. Select option 2. Deactivation
3. Select option 6. Roaming plan
4. Select option 1. Postpaid 5\$/daily data plans

5. What is the validity period of this package?

Billing cycle will be reset from 12.00.00am to 11.59.59pm (24 hours) Sri Lankan time.

Customer will be able to change countries within the validity period thus rental charged only once per day (24 hrs.)

6. Do I receive any notification message when I activate this package? Yes.