

1. What is New Connection Benefit Offer?

“New connection benefit offer” is a Special offer available for customers who purchase New Prepaid connections.

2. What is the benefit available?

For a recharge of Rs.100 every month	
Mobitel to Mobitel Talk Time	Rs.100
Any Time DATA	1GB (350MB 3G & 4G, 674MB 4G Only)
Validity	30 days from the date of subscription

3. How long will I get this benefit?

You will receive the said benefit for continuously 12 months, from the date of purchased.

4. How much will I be charged for the benefit?

You will be charged a subscription fee of Rs.100 every month for above-mentioned benefit.

5. What are the call charges applied under this benefit?

Mobitel, standard per minute call rates will be applied for the usage

Outgoing calls to any network	Rs.1.50 + taxes
Outgoing sms to any network	Rs.0.20 + taxes
DATA usage	Rs.0.30 per 1MB

6. How can I check the available balance in this subscription bundle?

Just dial \*100#, you will receive a follow up SMS to inbox.

7. Can I subscribe for other Prepaid bundles and add on plans while I'm in this package?

Yes. Subscription to any other bundle or add on plan is allowed.

8. Will my subscription be auto renewed?

Yes. This subscription under new connection benefit will auto renew after 30 days from initial subscription or latest renewal up to 12 months.

9. Will my unutilized bundle in this subscription be carried to next month?

No. Unutilized bundles will expire exactly in 30 days from the date of subscription or renewal.

10. If my account balance reaches zero, yet having free minutes, will I be able to use that?

Yes. You are eligible to use free minutes within the given subscribed period.

11. If I do not wish to continue with this offer, how can I change my subscription?

Simply dial #147# and select Standard package in package update option.

12. How can I get more information about this New Connection Benefit Offer?

Simply dial 1717 & connect to Mobitel Customer Care Hotline.