# **CRITICAL ILLNESS & DEATH BENEFIT FOR MOBITEL CUSTOMERS**

#### **COVER INTRODUCTION**

Insurance cover will be provided through Mobitel for their Pre-paid & post-paid individual customers where the premium is deducted on a daily basis for pre -paid customers and on a monthly basis from the post-paid customers.

#### **COVER LIMITS**

Options	Daily Deduction – Rs	Monthly Deduction- Rs	Critical Illness Cover/Death
	(Pre paid customer) X 30 days	(Post Paid Customers)	Cover – Sum Insured (Rs.)
Option 01	8.00 per day	240.00 per month	800,000/-
Option 02	To be Finalized		

The above life cover and critical illness cover shall apply if full monthly premium is received from the customer, and if the full monthly premium is not received; the above cover shall be limited to the number of days paid on a prorated basis for a reduced cover.

After completing the payment of a full calendar month the Insurance cover will be made effective on the following month which is considered as the cover commencement month.

Any complete discontinuation of premium payments in any month for both pre and post-paid, shall lead to no cover being provided. In the event of the customer decides re-enter to the insurance scheme by paying the monthly dues, it will be considered as a new enrolment.

The Sum insured indicated above shall become payable in the event of a death or on diagnosis of a critical illness listed below, limited to whichever occurs first.

# **List of Critical Illnesses**

1.	Heart Attack	2.	Coronary Artery By-Pass Surgery
3.	Aorta Surgery	4.	Heart Valve Replacement or Repair
5.	Cancer	6.	Kidney Failure
7.	Paralysis (Paraplegia, Tetraplegia)	8.	Pulmonary Hypertension
9.	Fulminant Hepatitis	10.	Major Organ Transplantation
11.	Multiple Sclerosis	12.	Blindness
13.	Deafness	14.	Loss of Speech
15.	Alzheimer's Disease	16.	Major Burns
17.	Coma	18.	Parkinson's Disease
19.	Brain Surgery	20.	Motor Neurone Disease
21.	HIV Infection from Blood Transfusion	22.	Chronic Lung Disease
23.	Stroke	24.	Muscular Dystrophy
25.	Angioplasty		

## **WAITING PERIOD**

A waiting period for claims will be as follows;

- For a Critical Illness- 30 Days (one Calendar month)
- For a Death Cover No waiting period

This will come into effect at the initial cover commencement or at each reinstatement/ Re enrolment of policy after discontinuation of premium payments.

## **ENROLMENTS**

Eligible Applicants are individual Mobitel subscribers in the pre-paid or post-paid category. Such person must be above 18 years of age or below 64 years of age at next birthday at the time of enrolment. This insurance cover shall be NON assignable.

## **TERMINATION**

The insurance cover shall be automatically terminated as stated below:

- 1. The Insured Person reaches the age of 65 years.
- 2. On the payment of a claim Upon Death or Critical illness whichever occurs first.
- 3. Upon cancellation of cover by the subscriber or withdrawal of premium.
- 4. For non-contribution of premium as agreed.

## **CLAIMS PROCESS**

The claim should be intimated to **JIPLC** indicating the following details / documents as required below for the claim, within the 90 days of the date of incident.

# **REQUIRED DOCUMENTS FOR CLAIM**

DEATH CLAIM	CRITICAL ILLNESS CLAIM	
1.Duly completed Claim form	1.Duly completed Claim Form	
2.Certified copy of the death certificate (Certified by the respective Janashakthi branch		
Manager/ Authorized Officer)	2.Doctor's Report	
3.Post Mortem Report	3.Past Medical Reports'	
4.Inquest Report		
5.Past Medical Reports		
6.Last Medical Attendants Report		
7.Hospital Certificate		

You may able to send the claims documents by using one of the following methods.

Via registered Post to:	At any Janashakthi Branch which convenient to	Email to:
	you.	
Claims Manager	Island wide branch network indicated in the	Scan all claim documents and email to:
Janashakthi Insurance PLC	www.janashakthi.com	<u>Lifeclaimshd@janashakthi.com</u>
No 75, Kumaran Ratnam Road,		Janashakthi , we have right to call for any
Colombo 02		original documents pertaining to claim if
		required.

For more details, you can contact our call centre on 0112-636636 ,or email to lifecustomercare@janashakthi.com or visit any one of our branch network.