

# FAQ – E-LEARNING PLANS

## 1. What are “eLearning plans”?

eLearning student packages are special data packages to access Ms Team, Office 365, Zoom, mlearning, SLT Lynked and SLT eSiphala all day!

Introducing 3 postpaid plans and 2 prepaid plans to activate **as data add\_on plan to your existing Mobitel connection.** (Both voice and Data customers)

## 2. What are the package details of this offer?

Package type	Prepaid/postpaid	Prepaid/postpaid	Postpaid Only
<b>Rental excluding tax</b>	<b>150</b>	<b>590</b>	<b>990</b>
Validity	Prepaid – 30days Postpaid – Bill date, Auto renew	Prepaid – 30days Postpaid – Bill date, Auto renew	Bill date, Auto renew
<b>Data quota (Anytime) (GB)</b>	<b>25</b>	<b>50</b>	<b>100</b>
	<b>Bundle only applicable to access Ms Teams, office 365, Zoom, mlearning, SLT Lynked, SLT eSiphala</b>		

## 3. What are the platforms allowed to access from this package?

- Ms Teams, Office 365, Zoom , mlearning, SLT Lynked, SLT eSiphala
- Data consumption for background apps may happen. Hence, we recommend to keep a standard data add-on plan active.

## 4. How to activate these plans ?

Available as Add\_on via

- #170# → eLearning packages
- DataMart → select eLearning packages tab
- Or [www. DataMart.lk](http://www.DataMart.lk)

## 5. Can customers use this on both smartphones and routers?

Yes, customers can use this package on both smartphones and routers.

## 6. Who is eligible to obtain this offer?

Any Voice /Data Mobitel customer can activate this packages as an add-on.

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**7. Postpaid add\_ons -> How will I get charged if I activate postpaid add\_on in middle of a billing cycle?**

Data bundle – total data bundle will be given And total monthly rental will be charged (data bundle/rental will not be prorated )

**8. How do I check available balance?**

Prepaid – SMS “DB” to 7678 OR log onto Datamart app

Postpaid – SMS “Usage” to 4567 OR log onto Datamart app